

Company Policy

Founded in Remscheid, Germany, in 1879, Klauke looks back on 140 years of experience. From a manufacturer of high-quality pliers for the watchmaking trade Klauke has developed to a strong company and brand of the successful Emerson Professional Tools division. Klauke is internationally renowned for its high-quality electrical connection technology and tools for crimping, cutting and punching. Special-purpose solutions for connection technology and tools meet the requirements in the most diverse sectors.

In total our product range comprises more than 10,000 products for trade, industry and the growth markets of renewable energies and modern infrastructure. Reliable and innovative tools and equipment for the mechanical, electrical and plumbing trades are the global hallmark of Klauke and our Professional Tools partners Ridgid and Greenlee.

Professional Tools' success is our success. Guided by this vision, the foundation for our success is the trusting cooperation and a close dialogue with our customers, distribution partners and colleagues throughout the world. Our talented, skilled and high-achieving employees continuously strive for premium quality brands, safety, proven reliability and highest worldwide service standards.

Our enduring customer promise of "Consider it Solved" is driven by continuous:

Innovation:

Our dedication and commitment to the success of the world's skilled trades inspires our spirit of innovation. Creativity, technological expertise, an excellent project management and a constant and close dialogue with our users and system partners guarantee supreme quality products.

Safety, Reliability, Quality:

Our products are used wherever tough safety requirements must be met. In terms of safety, ease of use and robustness, all Klauke products comply with the highest specifications and perform over and above the standards required.

Comprehensive and consistent customer support:

Our authorized and highly skilled service centers around the globe guarantee competent support and a fast, professional just-in-time repair service.

Lean management:

Our aim of continuous process optimization is zero wastage, high efficiency and avoidance of mistakes for our customers and our future success.

Occupational safety, health and environmental protection as well as sustainability:

We are unwavering in our commitment to the highest standards of safety, health standards and quality for our environment, our customers and employees. Not only do we adhere to existing laws and regulations, we also give preference to environmentally friendly and resource-sparing processes and products.

Remscheid, February 3rd, 2021

